

# FAMILY VIOLENCE PROVIDER UPDATE | June 2022

Cost pressure increase, privacy and IT self-assessments, reminders for emailing DV Programmes and update on the FVSV Response Training Package.

This update is essential reading for all approved MoJ programme facilitators and agency managers.  
Please share with your team.

## Ngā mihi nui ki a koutou katoa

This provider update is to inform you about what can be expected following the budget announcement in May, advise of some reminders from DV Programmes and to remind you of the data security self-assessments that are due by the end of this month.

We also have an update from the FVSV response team about the training package they are looking to release.

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## Additional funding - cost pressure increase

You may have seen the recent budget announcements that additional funding has been allocated to go towards maintaining family violence services over the next four years. The additional funding is to help address the cost pressures that providers of family violence services have been facing for some time, for example the rising costs of retaining a skilled workforce. We recognise that better resourced providers will contribute to a more stable sector and support the delivery of the vision of Te Aorerekura.

Not only will funding increase from 1 July 2022, but it will also continue to increase over the next three years. The additional funding will allow the Ministry and Corrections to pay service providers more for what they already currently deliver across our communities.

We're currently working through the allocation process for this additional funding along with looking into how we may be able to move to a more sustainable and flexible funding model in the future. Agency managers will receive further information on what this means for your organisation and next steps in the coming weeks, however until then please don't hesitate to contact your contract manager if you have any questions.

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## Data security self-assessments

Just a quick reminder that your annual data security self-assessment is due to your contract manager by 30 June 2022 - thanks to those who have submitted your assessment already.

We sent out initial information in the January 2022 Provider Update but just to recap, the annual data security self-assessment was implemented as part of the Privacy Act 2020 which came into force on 1 December 2020. A checklist has been introduced to help you better understand if your systems are fit for purpose as you regularly deal with clients' personal information. We have attached the checklist to this email for you to complete if you haven't already.

We are aware some of the assessment can be quite detailed particularly if you do not have IT support readily available, so please let us know if you have any patai.

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## Reminders for emailing DV Programmes

When sending forms and emails through to DV Programmes, there are a few things you can do which really help the team to process your queries quickly:

- For all forms and queries, please remember to include the client's name and case number (if known) in the subject line, as follows: FVPP - NAME – CASE#. If you are emailing with a general query, please ensure you are clear about the purpose of the email in the subject line.
- When requesting referral paperwork for a non-violence programme you will need to provide an assessment date at least a week away so that DV Programmes have time to gather the documents needed and get these to you before the assessment. Clients may contact you very soon after being served with paperwork, please remember that DV Programmes can only send you a confirmed referral if they have received confirmation from the court that the client has been served.
- When you send an FV3a to request a safety programme, DV Programmes aims to send the referral to you within 1-3 days. You should only need to request a referral urgently if the client needs to be seen that same day or the next.
- Lately, some FVPP03 forms have been submitted recommending a non-violence programme be closed due to the respondent defending a protection order or for non-specific mental health reasons. Please keep in mind that when an FVPP03 is submitted this must go to a Judge to decide the next steps. Defending an order by itself is not reason to suspend a programme as the respondent has the opportunity, when served, to object to attending. If you assess that long term mental health barriers mean it's not possible to work with a client, even if the programme is tailored for them, then please ensure that you provide as much detail as possible about your reasons for this on the FVPP03.

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## Update on the FVSV Response Training Package

The Ministry of Justice has contracted family violence provider Shine and sexual violence provider RespectEd Aotearoa to develop a FVSV Response Training Package for the court-related workforce.

Shine and RespectEd Aotearoa will work with Kaupapa Māori advisors to develop the package. The package will align with the Family Violence Capability Frameworks recently launched by Minister Davidson, and will contribute to Te Aorerekura - the national strategy for the elimination of family and sexual violence.

The court-related workforce is all the people who interact with court participants as they move through court proceedings including Ministry staff, judicial officers, and NGOs the Ministry contracts to provide services and programmes.

The Ministry wants all court participants who are affected by family violence and sexual violence to receive a safe and appropriate response at every interaction point in proceedings.

The Ministry received funding in Budget 22 to develop a training delivery mechanism, and will work with the specialist sector this calendar year to understand the options.

**Finally, as many of you will be aware our team has been going through some changes with Jo-Ann Vivian, Erin Henderson and Anaru Adams leaving us for new opportunities. In the next few months you will see some new faces coming on board as we recruit new contract managers. We will keep providers updated with any changes that will affect them directly.**

**Mauri Ora, Corrie and the Safety Services team.**