

**BEFORE THE IMMIGRATION ADVISERS  
COMPLAINTS AND DISCIPLINARY TRIBUNAL**

Decision No: [2013] NZIACDT 3

Reference No: IACDT 046/11

**IN THE MATTER**

of a referral under s 48 of the Immigration  
Advisers Licensing Act 2007

**BY**

**Immigration Advisers Authority**

Authority

**BETWEEN**

**Natalie Bullent**

Complainant

**AND**

**Glen William Standing**

Adviser

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**DECISION  
COMPENSATION**

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**REPRESENTATION:**

**Complainant:** In person

**Adviser:** In person

Date Issued: 18 January 2013

## DECISION

### Introduction

- [1] In its decision on disciplinary sanctions dated 28 September 2012 the Tribunal reserved leave for:
- [1.1] Ms Bullent to lodge a claim, on or before 12 October 2012, for an order directing compensation; and for
- [1.2] The Tribunal to issue further, or other, orders.
- [2] The reasons are set out in that decision, and the factual background is set out in the Tribunal's decision dated 30 August 2012, which upheld the complaint.
- [3] Ms Standing failed to apply for residence or work visas, notwithstanding him accepting an engagement to do so, and leading his clients to believe their immigration affairs were in order.
- [4] The result was that Ms Bullent's husband was out of work for some seven weeks, and lost the opportunity of earning some \$8,000 as a result. Had Mr Standing performed the professional services he was engaged to provide, in all probability, Mr Bullent would have been in work during that period.
- [5] Ms Bullent provided the information regarding period Mr Bullent was out of work, and the consequent loss of income in emails to the Tribunal dated 3 October 2012 and 22 November 2012, The latter containing information requested by the Tribunal.
- [6] Mr Standing has not responded, and not otherwise disputed the reasons for the loss, or the calculation of the loss.
- [7] I am satisfied a loss of income of \$8,000 was the direct result of Mr Standing failing to discharge his professional obligations. Mr Bullent is entitled to be compensated for the loss.

### Order

- [8] Pursuant to section 51 of the Immigration Advisers Licensing Act 2007 the Tribunal orders: the adviser, **Glen William Standing**, is to pay compensation of \$8,000 to **Jonathan Bullent**, the husband of the Complainant.
- [9] This order is in addition to, and does not affect, the orders previously made in this proceeding.

**DATED** at WELLINGTON this 18<sup>th</sup> day of January 2013.

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**G D Pearson**  
Chair