

IN THE MATTER OF

The Private Security Personnel and Private Investigators Act 2010

AND

IN THE MATTER OF

Complaint against **MATTHEW ARPUTHARAJ PETERS** made under s 74 of the Act

DECISION

- [1] Czeslaw Jones has made a complaint against Matthew Arputharaj Peters in relation to his conduct whilst working at JB Hi-Fi Queensgate, Lower Hutt on 14 October 2022. Mr Peters holds a Certificate of Approval (COA) that is valid until 28 May 2026. He has continuously held a COA since 2011 without issue.
- [2] Mr Jones is concerned that Mr Peters failed to wear his identification badge in a visible place whilst working and when sight of it was requested, he failed to present his COA appropriately and was aggressive in his dealings with Mr Jones.
- [3] On 18 October 2022 the Authority granted leave for the complaint to be filed and directions were made for Mr Peters to respond.
- [4] Mr Peters and his employer Platform 4 have responded to the complaint. Mr Peters has provided a detailed response regarding the interactions. He outlined his attempts to diffuse the situation and explain to Mr Jones his procedures and practices. He is clear that his COA was visible, and he showed it to Mr Jones upon request. His position is that the aggressor in the interactions on the 14th of October was in fact Mr Jones.
- [5] Platform 4 have also responded confirming their own investigation which has cleared Mr Peters of any wrongdoing. They have also advised that they have reiterated to their staff the importance of having their COA visible whilst working.
- [6] Having considered the evidence before me, I do not find it proven that Mr Peters breached section 67 of the Act by failing to have his COA visible. I also do not find it established that he was aggressive or acted in any way inappropriately towards Mr Jones. I am satisfied of the integrity of Platform 4's investigation and their caution to staff with respect to displaying their COA in response to the complaint.
- [7] Accordingly, the complaint is dismissed.
- [8] This decision is to be provided to the complainant, Mr Peters and Platform 4. It is also to be published.

DATED at Wellington this 10th day of November 2022



K A Lash
Deputy Private Security Personnel Licensing Authority

