

IN THE MATTER OF The Private Security Personnel and
Private Investigators Act 2010

AND

IN THE MATTER OF Complaint against **TG** made under s
74 of the Act

DECISION

- [1] Izack Hosking initially made a complaint against Red Badge Group Ltd in relation to the conduct of one of their security staff who was working at [redacted] on [redacted].
- [2] Red Badge subsequently identified the staff member to the Authority as TG. TG holds a Certificate of Approval (COA) in the classes of crowd controller, personal guard and property guard that is valid until [redacted]. He has held a COA ostensibly without incident since 2016. On the basis of this information TG replaced Red Badge as the subject of the complaint.
- [3] Mr Hosking complains that TG tried to take his phone to stop him recording the interactions, escalated the situation to one of aggression, and was not displaying his identification badge. Mr Hosking has provided a visual recording of the interaction.
- [4] Red Badge have advised that they have conducted an internal investigation into the matter and in response provided Mr TG with further training. They consider this an appropriate response and are taking no further action.
- [5] TG explained that the situation was challenging because Mr Hosking was using foul language towards him including using racial slurs and was making threats to harm him. He acknowledges that he could have acted differently in the circumstances but states that he accidentally knocked Mr Hosking's phone whilst putting his hand up in self-defence. He explains his identification badge was worn on his belt at the time.
- [6] TG says he has now had training and is back working at the Civic Centre with the full support of his employer and the venue. He has worked at this location without incident since 2017.
- [7] Neither party has provided an objection to me making a decision on the basis of the documentation tendered, despite being provided with an opportunity to do so.

[8] Having viewed the video footage myself I prefer TG's version of events. Mr Hosking was clearly attempting to incite an incident by his actions and words. He was aggressive and abusive towards TG and the staff. I consider the complaint vexatious and disingenuous.

[9] Accordingly, I dismiss the complaint.

[10] This decision is to be provided to Mr Hosking, Red Badge Ltd and TG, and published. However, TG's name is to be redacted from the published decision given the complaint against him has not been upheld.

DATED at Wellington this 5th day of May 2023



K A Lash
Deputy Private Security Personnel Licensing Authority