

IN THE MATTER OF

A complaint made under s 74 of the Private Security Personnel and Private Investigators Act 2010 against **SUZANNE EADE**

DECISION

[1] In July 2023 I referred a complaint against Suzanne Eade to the Complaints, Investigation and Prosecution Unit (CIPU) for investigation. CIPU have completed their investigation and provided a report.

[2] The CIPU investigator concludes that the complaint of misconduct or unsatisfactory conduct made against Ms Eade is unfounded. He says the evidence establishes that Ms Eade attempted to defuse the situation which gave rise to the complaint and that the other party involved is facing criminal charges. Ms Eade is highly thought of by other stall holders at the markets where she works and the company for whom she provides security work.

[3] CIPU however conclude that Ms Eade has been working outside the conditions of her certificate of approval and has breached s 23 of the Act. This is because the security work Ms Eade undertakes at the markets requires her to have an individual licence rather than a certificate of approval.

[4] I accept Ms Eade's failure to obtain a licence until now largely arose from a misunderstanding as to the nature of her engagement. Ms Eade advises she is ready to file the required application for a licence as soon as she receives a decision on the complaint made against her.

[5] I therefore accept CIPU's recommendation that a warning only is a sufficient outcome for Ms Eade's breach of s 23 of the Act.

Summary & conclusion

[6] The complaint of misconduct or unsatisfactory conduct against Ms Eade has not been established and is dismissed.

[7] Ms Eade has breached s 23 of the Act by running a security business without the required licence. However, no further disciplinary action will be taken against Ms Eade provided she remedies this breach by applying for the appropriate licence within one month of this decision.

DATED at Wellington this 19th day of September 2023



P A McConnell

Private Security Personnel Licensing Authority