

IN THE MATTER OF

Complaint against a security guard working at an Auckland Supermarket under s 74 Of the Private Security Personnel and Private Investigators Act 2010

DECISION

[1] Earlier this year Ciana Reimond made a series of complaints that a security guard working at an Auckland Supermarket was racially victimising and racially profiling her. I referred the complaints to the Complaints Investigation and Prosecution Unit (CIPU) for investigation and report.

[2] CIPU's investigation identified the security guard against whom the complaints were made. They interviewed the security guard, store management at supermarket where she worked, and her security employers. The CIPU investigator also viewed CCTV footage of the various incidents outlined in Ms Reimond's complaints.

[3] CIPU conclude that there is no evidence to support a complaint of racial profiling, intimidation, or unsatisfactory behaviour by the security guard complained about. In addition, the CCTV footage establishes that several of the alleged events outlined in Ms Reimond complaints did not happen.

[4] I conclude that Ms Reimond's complaints are vexatious and frivolous. I therefore make the following orders:

- a) Ms Reimond's complaints are dismissed and closed.
- b) Final suppression orders are made in relation to the name of the security guard against whom the complaint was made, the security company that employed her and the supermarket where she worked.

DATED at Wellington this 19th day of April 2024


P A McConnell
Private Security Personnel Licensing Authority

