

Private Security Personnel Licensing Authority COVID-19 Protocol for Level 1

1. This protocol is to come into effect from Monday 15 June 2020 following the country moving to 1 of the COVID-19 alert system.

2. Under Alert level 1 the work of the PSPLA will return to business as usual. Therefore:
 - All applications for certificates of approval and licences of all types and for all classes will be accepted and processed.
 - All complaints will be accepted and processed in accordance with the directions of the Licensing Authority.
 - Hearings on complaints and objections will be scheduled as directed by the Licensing Authority
 - Registers will be updated and maintained.
 - All general inquires will be actioned promptly.



Patricia McConnell
Private Security Personnel Licensing Authority
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