

**Licensing Authority of Secondhand Dealers and Pawnbrokers  
COVID-19 Protocol for Level 1**

1. This protocol will come into force on Tuesday 9 June 2020 after the country has moved to level 1 of the COVID-19 alert system.
2. Under Alert level 1 Secondhand Dealers and Pawnbrokers will return to business as usual. Therefore:
  - All applications for certificates of approval and licences for all classes will be accepted and processed.
  - All complaints and objections will be processed in accordance with the provisions of the Secondhand Dealers and Pawnbrokers Act 2004 and the directions of the Licensing Authority.
  - Hearings on objections and complaints, if required, will be scheduled in accordance with the directions of the Licensing Authority.
  - Registers will be updated and maintained.
  - General inquires will be actioned.



Patricia McConnell  
Licensing Authority of Secondhand Dealers and Pawnbrokers  
8 June 2020