Support experiences of family violence victims

**AWARENESS OF SUPPORT ORGANISATIONS OR HELPLINES**

- 92% of the family violence victims are aware of support organisations or helplines...
- 23% of the family violence victims contacted these organisations or helplines...

**ASKING FAMILY/WHĀNAU FOR HELP**

- 60% asked their family / whānau for help...
- 40% of victims asked their family / whānau for help.

**SO, WHY NOT?**

The reasons most often given for not contacting support organisations are “DID NOT NEED HELP” (30%), “WANTED TO HANDLE IT MYSELF” (22%) and “PRIVATE MATTER” (17%).

**BUT MOST OF THOSE WHO CONTACTED EITHER A SUPPORT ORGANISATION OR FAMILY / WHĀNAU RECEIVED HELP.**

**FROM SUPPORT ORGANISATIONS**

- Usefull Information: 67%
- General Conversation: 58%
- Counselling: 37%
- Legal Advice: 30%
- How to Keep Safe: 36%
- Other Advice: 23%
- Help with Children: 17%
- Financial Help: 12%

**FROM FAMILY/WHĀNAU**

- Received Help: 94%
- Someone to Talk To: 88%
- How to Keep Safe: 38%
- Other Advice: 31%
- Financial Help: 23%
- Help with Transport: 11%
- Help with Children: 26%
- Other Help: 33%