

OUR STRATEGY

Tā mātou rautaki

OUR PURPOSE

Tā mātou kaupapa

Deliver people-centred services to provide access to justice for all
Te tuku ratonga ā-tangata kia āhei atu ai te katoa ki te ture



GOALS

Ngā whāinga

Modernise courts and tribunals

Deliver improved justice outcomes for Māori

Reduce crime, victimisation and harm

Provide great service to the public every day

PRIORITIES

Ngā kaupapa matua

Support our people to succeed

Use data insights to deliver better services

Build capability to engage and partner with Māori

Communicate to make meaningful connections

Make the Ministry a great place to be

HOW

Me pēhea

Customer

Walking a mile in the shoes of the public

Continuous improvement

Always strive to provide a better service

Collaboration

Helping each other to succeed

Results matter

We are all accountable

OUR VALUES
Ō mātou uara

RESPECT

INTEGRITY

SERVICE

EXCELLENCE